



To our Granite City valued guests and advocates,

The health and safety of our guests and wonderful associates is the highest priority for us at Granite City. The ownership, management team, our employees and so many of our guests are like family. So, it is with great humility that we take this unprecedented global situation seriously and with urgency. As we know, there are growing concerns around coronavirus (COVID-19) and along with you, we are closely following the [Minnesota Department of Health](#), [CDC](#), and [World Health Organization](#) for updates and guidance.

Since this is a fluid situation, we will continue to follow the recommendations made by the public health authorities and be quick and swift with any additional preventive measures. These are the preventative measures we implemented today:

- Increased Cleaning routines from our team members by daily disinfecting and sanitizing protocols while on duty with increased attention to doors and door knobs, counter and bar tops, and bathrooms.
- We have personally visited with our cleaning crew and developed additional cleaning protocols to clean our restaurants and bathrooms.
- We are coaching and teaching our team on proper hand washing techniques and reinforcing personal sanitation practices.
- Removing tabletop items - we will disinfect all menu boards and shakers individually for each guest table when you are seated. We will begin using self-serve packets for ketchup and mustard.
- All Togo's vessels will be sealed as usual.

We expect Togo business to increase during this unique living situation. To that end, we will start curbside pickup [starting Saturday March 14th, 2020](#). We appreciate your business and want to make it as convenient for you as possible. Simply visit [GCFB.com](#) to place an order for delivery or pickup. If ordering pickup, just call the hostess stand when you arrive, and we will run it out to you. For curbside pickup orders received by phone, only credit card will be accepted.

We must be wise, cautious and prudent, (staying closer to home) but we hope that as you narrow your choices to leave home you have trust in us that we will do everything we possibly can to give you peace of mind while you continue your life outside the home. Again, your safety and well being is our major focus.

Thank you for your advocacy and friendship, it means the world to us.

Steve Wagenheim President-Founder and Granite City Management